

Modify Due Date

Modifying the due date for items can only be done PRIOR to checking out the items. If a due date needs to be modified after it has been checked out, then staff will either need to renew the item if applicable, or they will need to check the item back out to the patron with the modified due date entered in before checking out.

CARL-X

1. While in the Circulation module and Charge function, pull up the patron's record to check out to them.
2. BEFORE starting to scan their items, check the box for "Override Due Date".

Staff Workstation - [Charge]

File Edit View Circulation Items Acquisitions Serials Financials Global Update Tools Reports Utilities Window Help

Enter: Item ID Patron Browse: Override Due Date

Barcode	Due Date	Information	Call Number	Title	Branch	Location	Media
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Charged: 0 Denied: 0 Quick Returned: 0

Quick Return Print Receipt Next Patron

Patron Info

Name: MOLLY LAWLOR OWLS Suffix Address: 225 N ONEIDA STREET

ID: 21389005772324 Phone: Home City, State: APPLETON WI

Status: Good Exp Date: 12/05/2021 Zip Code: 54911

Type: Internal Email: mikomp@owlsweb.org Email Status: No - Do not send em

Email Receipts Patron Info Save Close

owltest mlawlor, OWLSLTPCARLX OWLSnet Libraries - TEST, OOLIT

3. This will then open a window where you can select the new date along with which item(s) and patrons this will be for. "Next Item" will only be for the next item scanned. "All items for this patron only" will be for all the items checked out for this patron. And "Retain for all patrons" will keep the new date for everything checked out moving forward until staff uncheck the Override Due Date box.

Override Date

Due Date

Apply Due Date To:

Next Item

All items for this patron only

Retain for all patrons

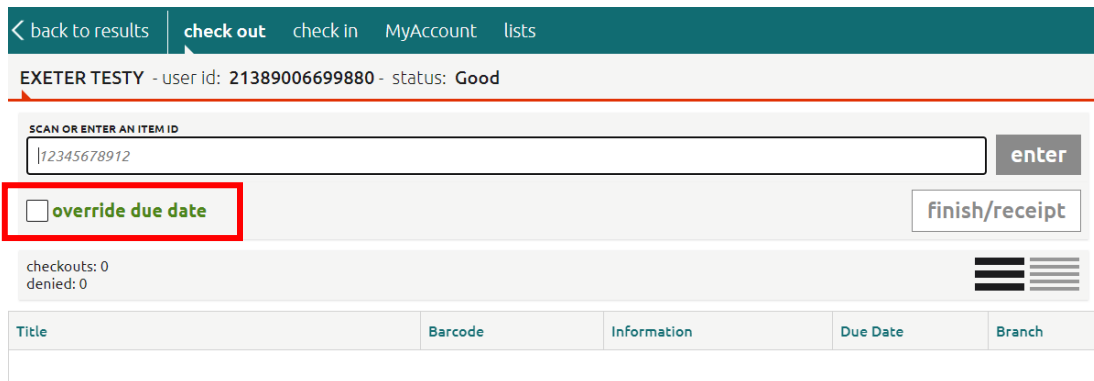
OK Cancel

Modify Due Date

1. Once you click OK, scan the item(s) and it will have the date you selected.
2. If the due date was for more than one patron, remember to uncheck the “Override Due Date” box when you are done modifying due dates.

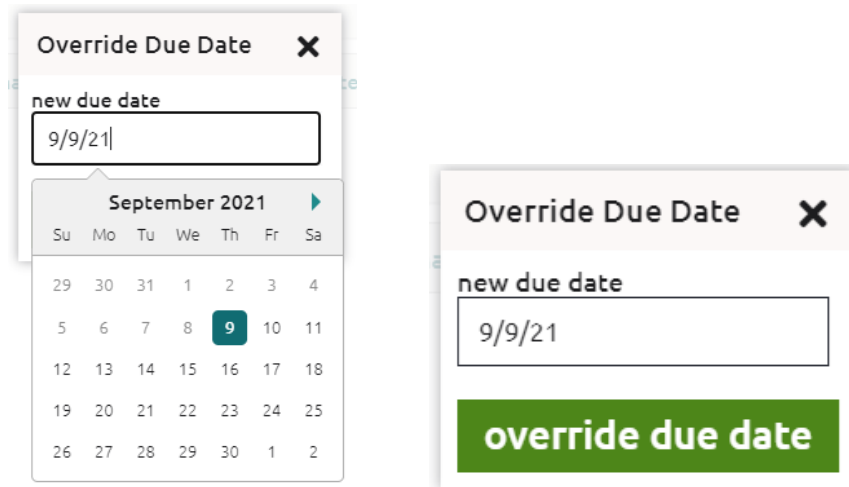
Connect

1. When in Connect, go to “library services”, and “check out.” Scan in the patron’s barcode or search for the account.
2. Once the account is up, check the “override due date” box below the “SCAN OR ENTER AN ITEM ID” field, as seen below.



The screenshot shows the Connect interface for a patron named EXETER TESTY (user id: 21389006699880, status: Good). The interface includes a navigation bar with options like 'back to results', 'check out', 'check in', 'MyAccount', and 'lists'. Below the navigation bar, there is a search field labeled 'SCAN OR ENTER AN ITEM ID' with the value '12345678912' and an 'enter' button. A checkbox labeled 'override due date' is highlighted with a red box. To the right of the checkbox is a 'finish/receipt' button. Below the search field, there are statistics for 'checkouts: 0' and 'denied: 0'. At the bottom, there is a table with columns: Title, Barcode, Information, Due Date, and Branch.

3. Once you check that box, a small window will open with a calendar which will allow for you to modify the due date. Once you select the new date, click on the green, “override due date” button.



The first screenshot shows the 'Override Due Date' dialog box with a close button (X). It has a 'new due date' field containing '9/9/21'. Below the field is a calendar for September 2021. The date 9 is highlighted in green. The second screenshot shows the same dialog box with the 'new due date' field containing '9/9/21' and a green button labeled 'override due date' at the bottom.

4. Connect will only keep this new date for the current patron. If staff would like to keep the modified due date for additional patrons, they will need to enter it in for each new patron.
5. Once you click “finish/receipt”, the item(s) will have the new due date and staff can continue checking out to patrons.